

To Test Your Alarm System

You may test your system at any time by following the steps below:

CONTACT & MOTION TEST

- 1) Turn the “Chime” feature on (if it is not already enabled).
Pressing the small, single, round button on the keypad labeled “Chime” will turn this feature on. Press and hold the button until the keypad beeps. Repeating this step will turn this feature off.
- 2) To Test All Windows and Doors:
Open & close each door & window individually. If the contact is working properly, the keypad will beep when the zone is opened & beep a 2nd time when it is closed. If the zone has more than one window or door on it, the first door/window that was opened must be closed before opening the next door/window.
(The keypad will not beep if the first door/window was not closed first.)
- 3) To Test All Motions:
Stand by the keypad and have someone walk by the motion detector. When someone walks by the motion the corresponding zone number should light up on the keypad.
Walking 90 degrees *across* the view of the detector will trip the detector more readily.

SIREN & TRANSMISSION TEST

- 1) To test these features, you must 1st call Centra-Larm at 1-800-639-2066. Ask the operator to put your account on test for one hour.
(Have your account number and password handy, the operator will ask you for them.)
Be certain everyone that is home knows you are about to test the alarm. The sirens will sound during this test.
- 2) Arm the system using either the “Stay” or “Away” button.
Wait 60 seconds or until the green “Ready” light changes to a red “Armed” light.
If armed in the “Stay” mode: Trip the system by opening either a door or window.
If armed in the “Away” mode”: Trip the system by walking by a motion sensor.
(A zone without a delay will trip the system instantly.)
- 3) Verify ALL sirens are sounding properly.
- 4) Silence the alarm by pressing your 4-digit code into the keypad. The memory light will appear. It will disappear the next time you arm your system.

FIRE, MEDICAL, & POLICE PANIC TEST

- 1) Press the two Fire Panic buttons simultaneously (for about 3 seconds) until the alarm sounds. The sirens will pulse on & off. Silence the system by entering your 4-digit code into the keypad. If the memory light was cleared from the previous step 2, it will light up again. If it was not cleared, it will stay lit. It will disappear the next time you arm your system.
(No reset is required for this alarm.)

- 2) Press the two Medical Panic buttons simultaneously (for about 3 seconds) until the keypad beeps. Within 30 seconds the keypad should beep again indicating that the silent medical signal has been received at the Central Station. (No reset is required for this alarm.)
- 3) Press the two Police Panic buttons simultaneously (for about 3 seconds) until the sirens begin to sound. Silence the system by entering your 4-digit code. On some systems, this feature is set up as a silent alarm, therefore the sirens will not sound. (No reset is required in either case.)
- 4) Arm the system in either “Stay” or “Away” mode & wait 60 seconds or until the green “Ready” light changes to a red “Armed” light. Disarm the system using the “Duress” code on your panel. The system will disarm as well as silently transmit the duress code to the central station. (If you do not have or know your duress code, call our office.)
- 5) If you have a hand-held remote (keyfob) device on your system, test this by pressing its panic button for about 5 seconds. These are typically programmed to transmit a panic signal as well as sound the sirens. To silence the sirens you must press your 4-digit code into the keypad. Using the arm/disarm button on the remote will not silence the alarm.
- 6) Call Centra-Larm at 1-800-639-2066 to confirm they received the Fire, Panic, and Police panic signals and the burglar signal from the zone you tripped from step 2 of the **SIREN & TRANSMISSION TEST** section. Then ask to have the test removed. If any of the signals were not received, call Mule Security for service.
(They will ask you again for your password and account number.)

FIRE ALARM TEST

- 1) Each smoke detector has either a green or a red light, which pulses every few seconds when they are functioning normally. The test buttons vary depending on which detector you may have. Some have a “Press to Test” button and others require a magnet to test them. Call us & we can determine which type you have over the phone.
- 2) The sirens will pulse when the detector is activated. Silence the system by pressing your 4-digit code into the keypad. The memory light will appear. It will disappear the next time you arm the system.
- 3) After the smoke detector is activated, the red light on the tripped detector will change from pulse to steady. Press & hold the reset button on the keypad until it beeps. This will reset the light on the smoke detector. Your keypad will not show a green “Ready” light until all the smoke detectors have been reset. If one or all of the smoke detectors do not reset, enabling the green “Ready” light, call our office.

If any of the above steps do not produce the desired outcome, call Mule Security, for service or if you have problems during the test you may call us at 800-322-6853.